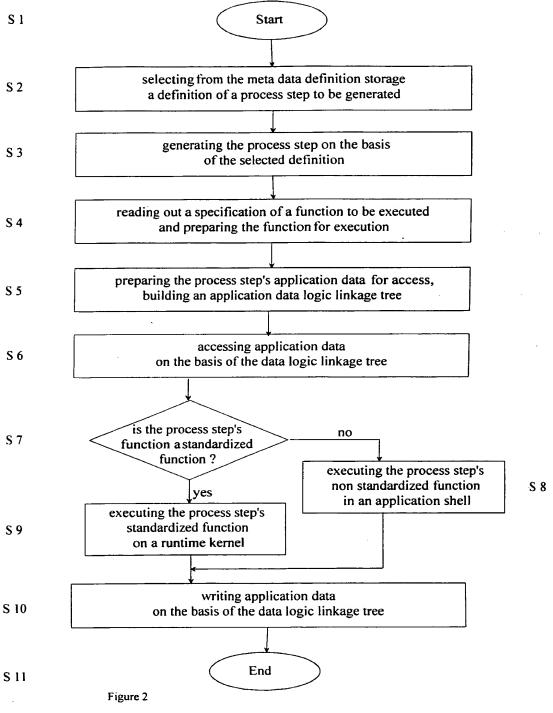


Figure 1



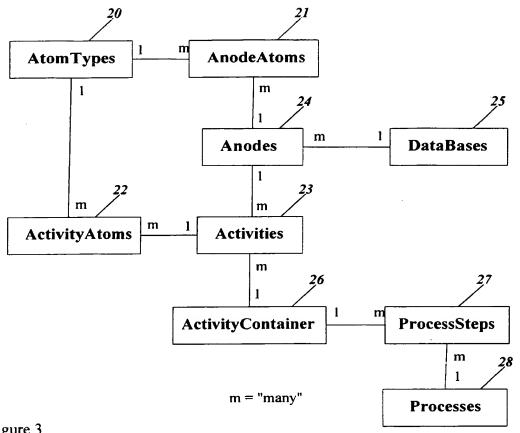


Figure 3

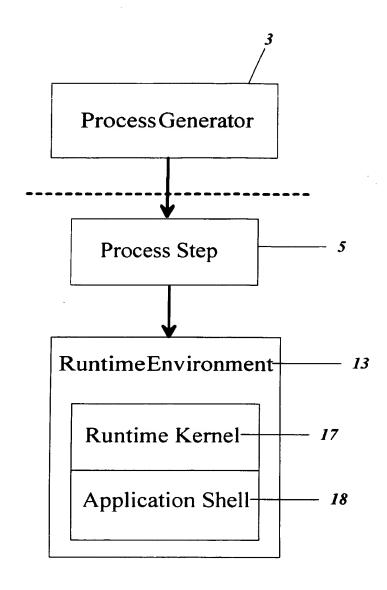
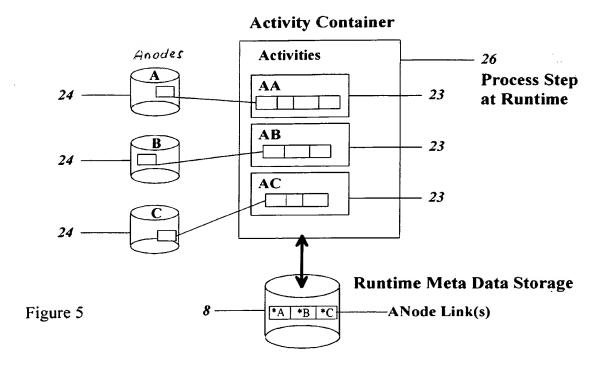
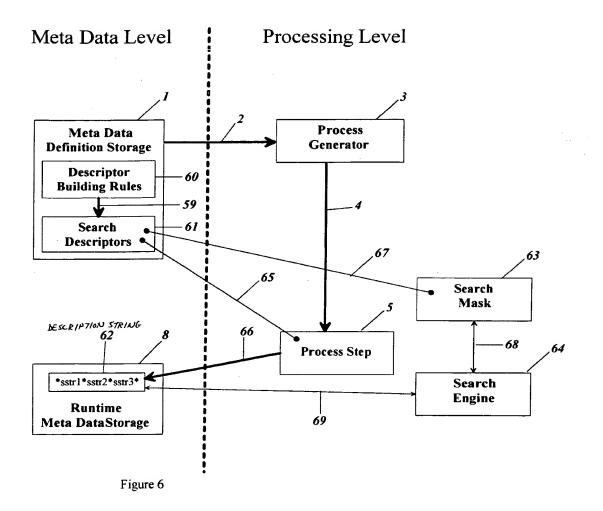
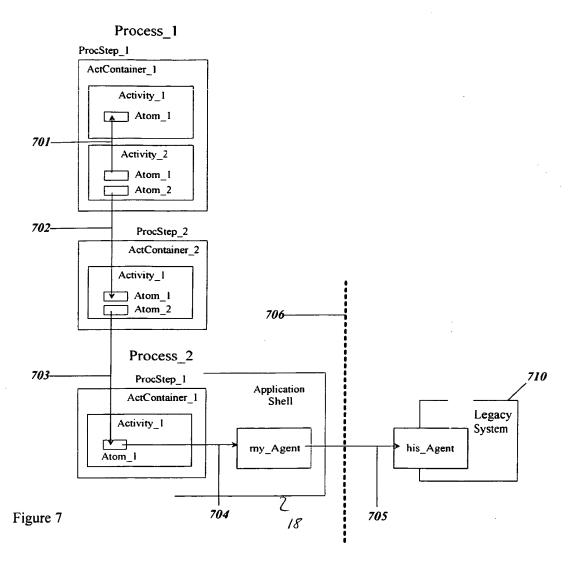


Figure 4

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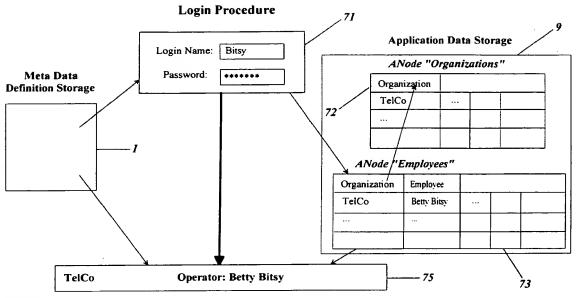
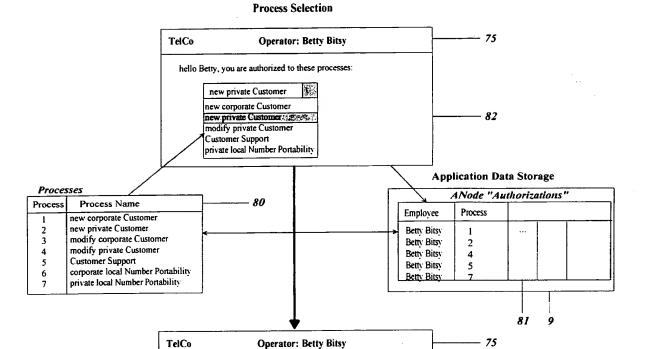


Figure 8

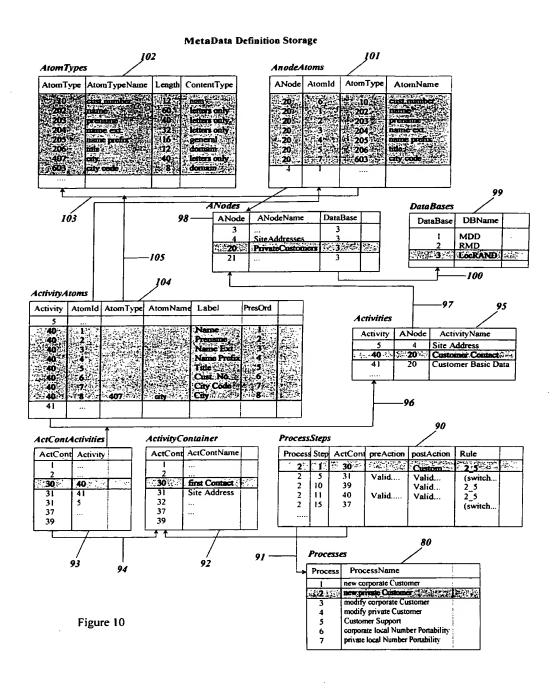
Figure 9

new private Customer



First Contact

- *83* 



			75
TelCo	Operator: Betty Bitsy		
new private Custon	ner First Contact		120
<b>Customer Contact</b>			
name Tester	prename Ted	name ext.	
name prefix	title M.Sc.	cust. no.	
city code 089	city Munich		
	W. 1		
Ok Cancel			Help

Figure 11

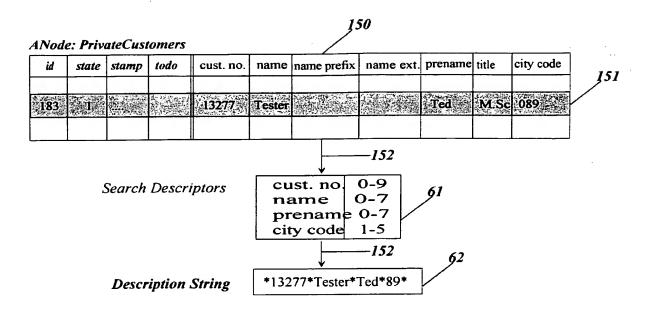


Figure 12